



PRESQUE ISLE DOWNS & CASINO

Becoming A Casino Dealer Q&A

Q: What does it take to be a casino dealer?

A: You must have a genuine passion for people – prior customer service experience is important! In addition, you must have reasonably good math skills and you must have good dexterity skills in order to handle cards, chips and dice. Casino dealers must be at least 21 years of age, must be able to obtain a gaming license from the PA Gaming Control Board, and have at least 6 months on the job experience OR successfully complete a dealer school.

Q: How do I get into dealer school?

A: Applications are posted online at www.presqueisledowns.com. Applications must be completed and returned to Presque Isle Downs & Casino on or before February 19th in order to be considered for the first session. Qualified candidates will then be required to go through an interview and a basic math aptitude evaluation.

Q: When are classes? How much does it cost?

A: Classes are expected to begin at the end of March. There is no tuition cost for the initial sessions. (That may change down the road. Established schools charge roughly \$600 or more for one course. It's a great deal to be selected for the initial sessions at no cost!) Classes will be held at various times throughout the day, between 8 AM and midnight. Classes will be 4 hours per day, 5 days per week, and are on your own time. You do not get paid to go to the school.

Q: If I go to school, am I guaranteed a job?

A: No. You must first successfully complete the school. After successful completion, you will “audition” for your job. Some people won't make it through the school because they'll realize being a casino dealer is not for them. You will work closely with your instructors who will give you feedback on your progress. We would anticipate that if you complete the classes successfully, the audition will not pose a problem for you. In addition, you must also obtain licensing from the PA Gaming Control Board.

Q: What about this licensing? What's required?

A: The PA Gaming Control Board will review your background over the last 20 years– where you've lived, gone to school, worked, credit history, criminal history and tax payment history. You must disclose everything that is asked– a failure to properly disclose information may result in automatic denial of your license. Also, a felony conviction will disqualify you from receiving a license. The license costs \$350 for a 3 year period. The payment will be deducted over time from your paycheck. (In other words, you do not need to come up with \$350 up front.)

Q: Speaking of pay– what can a dealer expect to make?

A: This is a tipped position. The base rate will be \$4.00 per hour, and we anticipate the tip rate to be an additional \$12-\$14 per hour. We expect a dealer's first year income to be in the range of \$30,000-\$35,000 per year.

Q: If I go to the school, successfully complete the classes and do my audition– when can I expect to start employment?

A: We anticipate going “live” with table games in mid-late July. Dealers will start 2-3 weeks prior to the go-live date. Those 2-3 weeks will consist of additional on-the-job training.

Q: Who can I contact if I need more information?

A: Please email pidemployment@pidowns.com

Pending PGCB Approval